

Sisters of Our Lady of the Missions

Self report validation April 2025

National Catholic
Safeguarding Standards



Australian Catholic Safeguarding Ltd acknowledges the lifelong trauma of abuse victims, survivors and their families, the failure of the Catholic Church to protect, believe and respond justly to children and vulnerable adults, and the consequent breaches of community trust.

Australian Catholic Safeguarding Ltd is committed to fostering a culture of safety and care for children, and adults at risk.

This report is available on the ACSL website.

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Foreword

Safeguarding certification by ACSL is an independent recognition that a religious entity and its ministries meet the requirements of the National Catholic Safeguarding Standards. Certification achievement is measured against the National Catholic Safeguarding Standards set by the Australian Catholic Bishops Conference and Catholic Religious Australia as the minimum benchmark for providing a safe Church for everyone. Compliance with the Standards is demonstrated through an independent assessment.

NCSS Certification:

- Provides independent recognition that the religious entity is committed to safeguarding.
- Fosters a culture of quality and continuous improvement.
- Reduces and mitigates safeguarding risks.
- Provides the community with confidence that the Church is taking action to address past abuse.
- Fosters a systematic approach to safeguarding quality and performance.
- Increases capability and safeguarding capacity.
- Complies with regulatory requirements, and, where relevant, established canonical requirements.

The following report is based on an independent assessment of the Sisters of Our Lady of the Mission – Australia Province's (Religieuses de Notre Dame des Missions - RNDM) performance against the National Catholic Safeguarding Standards. We will refer to the Sisters of Our Lady of the Missions by the abbreviation RNDM. The report includes compliance level ratings for each standard, criteria, and indicator, and includes explanatory notes for key findings.

The information contained in this report is based on evidence provided by the RNDM and its representatives at the time of the assessment and where applicable any further subsequent information the RNDM has supplied through the reporting process.

Certification issued by ACSL and/or its accredited auditors relates to safeguarding practices. It does not guarantee the safety, quality or acceptability of a participating organisation, its services or programs, or that legislative and funding requirements are being, or will be, met for other purposes.

1. Executive Summary

1.1 Context

Australian Catholic Safeguarding Ltd (ACSL) was established in 2020, to bring together the work of Catholic Professional Standards Ltd, the Australian Catholic Centre for Professional Standards and the Australian Catholic Ministry Register. ACSL is a company limited by guarantee, whose membership is composed of the Australian Catholic Bishops Conference, Catholic Religious Australia, and the Association of Ministerial Public Juridic Persons.

ACSL is committed to fostering a nationally consistent culture of safety and care throughout the Catholic Church in Australia. This includes providing a range of services to support the implementation of the National Catholic Safeguarding Standards (NCSS), a framework for the protection and care of children and adults at risk. ACSL maintains the NCSS, undertakes audits and reviews of Church entities, and publishes reports which demonstrate a Church entity's commitment to the NCSS.

ACSL's core values are leadership, integrity, and compassion. These values guide the way we work and inform cultural change within the Catholic Church and the wider community. We take our duty to care for and protect all children and adults at risk seriously and have zero tolerance for abuse of any kind.

The Australian Human Rights Commission released the National Principles for Child Safe Organisations (the National Principles). The National Principles are derived from the Child Safe Standards recommended by the Royal Commission into Institutional Responses to Child Sexual Abuse (the Royal Commission) which relate specifically to child safety.

The NCSS give effect to the National Principles and are the way that the Catholic Church is responding to the recommendation of the Royal Commission that religious organisations adopt and implement the Child Safe Standards. The NCSS are designed to contextualise the National Principles and Child Safe Standards to the Catholic Church in Australia. For more information about the NCSS please see: National Catholic Safeguarding Standards - Australian Catholic Safeguarding Ltd (acsltd.org.au).

This audit report includes the results of the assessment against the NCSS for the RNDM.

1.2 Background

The Sisters of Our Lady of the Missions, (RNDM), are an International Mission and Congregation of women founded in Lyon, France in 1861 by a courageous, young French woman, Euphrasie Barbier. From those humble beginnings the Congregation has spread to 22 countries with nearly 1,000 Sisters.

In 1897 the five founding Sisters of the Australian Province arrived in Perth, Western Australia to establish educational opportunities for the young. Within 25 years of arriving in Western Australia the Congregation was also invited to establish a convent and school in Donald, Victoria and later in Charlton, Oakleigh and East Kew. Later, in 1968, the Sisters commenced teaching at Sacred Heart, Pearce in the ACT.

At the invitation of Bishop John Jobst, two sisters arrived in Broome to open the new school, Nulungu Girls' College, in February 1974. The aim was to provide an education that would affirm Aboriginal culture with its positive values, as well as prepare girls to take their place confidently in contemporary Australian society.

In all of these schools and ministries the Sisters have made significant contributions to the life, of not only their students but to the whole community. Like their Foundress, Euphrasie Barbier, they were women with vision who began these schools and then handed them over to the local people to continue.

Following the leader of their foundress, the Sisters dedicate themselves to share the Good News of God's presence, particularly among those marginalised in society. The Australian Mission Office is actively working to contribute to the ongoing work of Sisters in overseas mission work which includes supporting the establishment of micro-credit banking, workplaces for women at risk, schools and medical centres.

Though ageing, RNDM continue to deepen their sense of belonging to one another, the wider community of the Congregation and to their partners in Mission.

1.3 Audit Classification

The role of ACSL is to audit or support a Church entity to undertake an audit against the National Catholic Safeguarding Standards (NCSS).

ACSL treats each Church entity separately and therefore takes into consideration the safeguarding risks which are associated with their ministry activities, scope and size. Taking these dimensions into account, ACSL determines the type of National Catholic Safeguarding Standards (NCSS) audit the Church entity needs to underate. The minimum NCSS audit a Church entity needs to undertake is a self-report assessment.

A Church entity that has a minimum ministry threshold of safeguarding risk undertakes an NCSS selfreport. This means the ministry could be:

- 1. An enclosed community personnel have no or minimum contact with children and adults in their public ministry; and/or
- 2. Limited number of members typically less than 10 professed members will be in ministry. If these members are in ministry under the governance of the assessed Church entity, then this entity will hold their requisite statutory checks. If engaged in ministry under the governance of another Church entity, there will be ministry agreements in place.

The Sisters of Our Lady of the Missions (RNDM) was assessed by ACSL and required to undertake a Self-Report audit against the NCSS because there is currently only one Sister in active ministry.

ACSL have selected the relevant indicators from five of the NCSS Standards which assess how RNDM are providing a safe environment for everyone. For further details of the risk-based audit framework, refer to the ACSL website.

Our assessment of RNDM's compliance with the NCSS indicators is detailed in Section 3 of this report. Our recommendations for improvement, including the RNDM management responses, are included in Section 5 of this report. Prior to publishing this report, RNDM have implemented the recommendations.

The full audit report is also publicly available on the Publications and Reports page of the <u>ACSL</u> website.

1.4 Audit approach

The purpose of the NCSS is to build a culture of shared responsibility for safeguarding and to ensure that policies, practices, and codes of behaviour work together to prevent, detect, and respond appropriately to potential or actual incidents of child abuse.

The audit processes we have undertaken are intended to provide reasonable assurance that safeguarding controls have been designed appropriately and are operating effectively. Therefore, this report provides a point-in-time assessment of the safeguarding practices implemented by RNDM and the extent to which they meet the requirements of the NCSS.

ACSL have selected the relevant indicators from 5 of the NCSS Standards which assess how RNDM are providing a safe environment for everyone. For further details of the risk-based audit framework, refer to the ACSL website.

Our recommendations for improvement, including the RNDM management responses, are included in Section 5 of this report.

The full audit report is also publicly available on the Publications and Reports page of the <u>ACSL</u> website.

1.4 In scope assessment

In 2020, RNDM completed a limited or 'Category Two' audit focused on children. The NCSS audit assessed RNDM as having fully implemented or substantially of the 68 indicators (96%) relevant to their ministry operations. The audit made eight recommendations which have been fully implemented.

The 2025 NCSS audit assessed RNDM's implementation of Edition 2 of the NCSS, covering both children and adults at risk. In January 2025, ACSL completed a desktop review of RNDM's NCSS Self-Assessment (completed via the NCSS Self-Assessment Portal), which provided the RNDM with an opportunity to present evidence of their congruency with the NCSS. Fieldwork was conducted on March 3, 2025.

The audit scope included:

- Audit activities at the administrative centre.
- Interviews, observations, and enquiry with the leadership.
- A review of key safeguarding documents, policies, and procedures.
- Assessment of the design and testing of the operation of safeguarding controls implemented by the entity.
- Site visit to:
 - o Administrative office in Doncaster, Victoria.
- Interviews with personnel inclusive of Sisters and a person in a paid role.

1.5 Disclaimer

The information contained in this report is based on evidence provided by RNDM and its representatives at the time of the assessment and, where applicable, any subsequent information RNDM has supplied through the reporting process.

Certification issued by ACSL and/or its accredited auditors does not guarantee the safety, quality or acceptability of a participating organisations, its services or programs, or that legislative and funding requirements are being, or will be, met.

Signed:

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2. Overarching findings

The NCSS assessment of RNDM indicates that RNDM is successfully implementing and embedding a culture of safeguarding throughout its organisation.

ACSL's assessment of the implementation of NCSS indicators by a Church Authority has been determined using a four-point maturity scale¹.

Our assessment indicates that RNDM has fully implemented or has substantially progressed in the implementation of 56 (100%) of the relevant indicators to their operations. Assessment for each maturity scale is as follows:

- 54 (96%) indicators are developed and embedded
- 2 (4%) indicators are substantially progressed.

Of the NCSS indicators applicable to RNDM operations, the key findings from the self-report audit are summarised below.

NCSS Standard 1

The Sisters of Our Lady of the Missions (RNDM) are committed to the safeguarding of children and vulnerable adults. RNDM safeguarding documents are supported by a strong risk management framework, with a Safeguarding Policy, Code of Conduct and Safeguarding Complaints Handling Policy. RNDM would benefit from including a reference to zero tolerance to abuse in their Safeguarding Policy.

All personnel interviewed indicated a strong commitment to the values and behaviours encouraged within the policies and are conscious of the importance of safeguarding for their community's wellbeing.

RNDM provide support to their international fraternity ministries outside Australia in Africa, India, Philippines Vietnam and Myanmar. It is possible for Australians to support these missionaries in one of three ways: as a Prayer partner, a Financial partner or a Volunteer partner. There are guidelines in place to support these partnerships.

RNDM understand their obligations regarding information sharing and recording keeping for safeguarding and professional standards.

NCSS Standard 5

Relevant personnel have appropriate legislative checks in place which are monitored by RNDM. Safeguarding training has been provided by personnel and recruitment practices that include a safeguarding lens are instituted in human resource practices. Personnel undertake professional supervision.

NCSS Standard 6

ACSL's audit process does not re-assess the outcomes of individual complaints. The audit focuses on reviewing current complaint management practices, including policies and procedures in place to prevent, detect, report and respond to all incidents and complaints, and the associated training, awareness and education available for all personnel.

¹ Refer Appendix A for definitions of the maturity scale used for the Compliance Assessment.

Audit procedures indicate that RNDM complaints handling procedures are operating effectively.

NCSS Standard 7

NCSS Standard 7 is focused on the nature and content of the ongoing education and training to equip RNDM personnel with knowledge, skills and awareness to keep children and adults safe.

The audit team note that interviews with personnel indicate a sound understanding of the requirements for safeguarding, including knowledge of the appropriate responses should a complaint or concern be raised, as well as an understanding of the indicators of sexual abuse. The safeguarding training is subject to continuous improvement.

NCSS Standard 8

The RNDM Province within Australia does not operate any ministries which involve contact with children or adults at risk.

RNDM have a Use of IT Policy as well as Website Protocols and Procedures, to address e-safety concerns and provide guidance on the expectations regarding use of technology and the internet.

Table 1: Summary of NCSS Assessment

Table 1 shows the overall assessment for each of the Standards.

National Catholic Safeguarding Standard SSON ##		S		Assessment of Implementation				
		Not Relevant	Developed & Embedded	Developed	Developing	Yet to Develop		
1: Committed leadership, governance & culture	17	5	10	2	-	-		
5: Robust human resource management	22	13	9	-	-	-		
6: Effective complaints management	19	-	19	-	-	-		
7: Ongoing training & education	11	2	9	-	-	-		
8: Safe physical and online environments	7	-	7	-	-	-		
TOTAL	76	20	54	2				
			10	100%				

3. Summary of recommendations

Audit recommendations are classified according to priority and urgency for remediation.²

- There are no Priority 1 (high rated) audit recommendations for the RNDM.
- There are no Priority 2 (medium rated) recommendations.
- There are two Priority 3 (low rated) recommendation.

	1.4.2 ACSL recommends the RNDM Code of Conduct is uploaded to the safeguarding section of its website.
Recommendation #1	1.6.2 ACSL recommends the RNDM acknowledge the Australian Privacy Act principles in its documentation and create and implement an Information Sharing and Record Keeping Policy.

These recommendations are detailed in Section 5 of this report. Each recommendation also contains the response of RNDM to the audit finding, including management actions.

The audit team notes that RNDM have these recommendations onboard and have begun implementing them.

We would like to thank the leadership team of the RNDM and all personnel who were involved in the audit for their cooperation and assistance.

² Refer Appendix B for definitions of the Priority ratings used for audit recommendations.

4. Assessment of compliance with NCSS indicators

Standa	ard 1	Committed leadership, gove	rnance and cu	ılture		
The sa	feguarding of children a	nd adults is embedded in the e	ntity's leaders	hip, governar	nce and cultur	e
	on 1.1 – There is a public kes a zero-tolerance appr	commitment to safeguarding oach to abuse.	Developed & Embedded	Developed	Developing	Yet to Develop
1.1.1		approved and endorsed by the relevant leadership body and is	√			
1.1.2	The Safeguarding Commit widely displayed, and ma	ment Statement is published, de publicly available.	√			
Observ Require		in place. No recommendations for	improvement r	noted.		
champ	on 1.2 - A culture of safeg ioned and modelled at al rity from the top down ar		Developed & Embedded	Developed	Developing	Yet to Develop
1.2.1	 by the Church Authority promoting safeguard everyone. emphasising that saf everyone's responsil 	ling, and the dignity and rights of reguarding children and adults is	✓			
1.2.2	of leadership to oversee t	e is appointed at the highest level he effective ongoing arding practices, policies, and	√			
1.2.3	A Safeguarding Co-ordina defined roles and respons	tor(s) is appointed with clearly sibilities.	✓			
1.2.4		t good safeguarding practices are and are empowered to contribute guarding practices.	√			
Observ Require		in place. No recommendations for	improvement r	noted.		
	on 1.4 – The entity's Code oural standards towards		Developed & Embedded	Developed	Developing	Yet to Develop
1.4.1	The Code of Conduct is expersonnel and provides g expected standards of be	uidance on appropriate and	√			
1.4.2		ritten in accessible language and nel, children, families, and carers.		√		
1.4.3	The Code of Conduct cons and adults at risk, paying • First Nations people.	siders the needs of all children particular attention to:	√			

	 individuals who are elderly, are living with disability, are suffering from an illness, or who are considered to be at risk of abuse'; individuals from culturally and linguistically diverse backgrounds. children in out of home care, or are homeless; and, children and adults of diverse sexuality. 			
1.4.4	The Code of Conduct outlines the importance of considering how power imbalances can occur in ministries and services.	✓		

Observations:

The Code of Conduct is currently communicated to personnel, children, families and carers through onboarding or welcome processes. However, ACSL notes the Code of Conduct is yet to be published on the RNDM website. Refer recommendation #1.

Criterion 1.6 - Personnel understand their obligations on information sharing and record keeping for safeguarding and professional standards.		Developed & Embedded	Developed	Developing	Yet to Develop
1.6.1	Information sharing and record keeping policies and procedures are documented and communicated to personnel.	✓			
1.6.2	Information sharing and record keeping policies and procedures align with best practice.		✓		

Observations:

RNDM have a record keeping policies that mention the Australian Privacy Principles but are yet to develop a separate Privacy Principle Policy. Refer recommendation #1.

Standard 5 Robust human resource management							
People working with children and adults at risk are suitable and supported to reflect safeguarding values in practice							
Criterion 5.1 – A strong commitment to safeguarding underpins an entity's recruitment.			Developed & Embedded	Developed	Developing	Yet to Develop	
5.1.1	The commitment to safeguarding and a zero-tolerance approach to abuse are explicit in advertising, screening, and recruitment for personnel.						
5.1.2	5.1.2 Recruitment and screening procedures and processes are fully documented.		√				
5.1.3	Positions are assessed for the expected I children/adults at risk and appropriate sarecruitment procedures are implemente	afeguarding	√				
	vations: ements of the indicators are in place. No re	ecommendations for i	mprovement n	oted.			
Criterion 5.2 – Personnel have current clearances (for example, working with children checks) and/or equivalent background checks relevant to their role.			Developed & Embedded	Developed	Developing	Yet to Develop	
5.2.1	All personnel are required to have a back clearance (as relevant to their role).	kground check or	√				
5.2.2	As required by legislation, personnel mu- working with children check (or working		√				

	people check) and/or NDIS Worker Screening Check prior to working with children and adults at risk.				
5.2.3	Records of all checks are maintained and monitored in accordance with legislation, for all personnel	√			
	vations: ements of the indicators are in place. No recommendations for i	improvement n	oted.		
	on 5.3 - Personnel complete appropriate induction and	Developed			Yet to
	vare of their safeguarding responsibilities including ing obligations.	& Embedded	Developed	Developing	Develop
			Developed	Developing	Develop

Requirements of the indicators are in place. No recommendations for improvement noted.

	on 5.4 - Ongoing supervision and people management es an emphasis on safeguarding responsibilities.	Developed & Embedded	Developed	Developing	Yet to Develop
5.4.1	Professional supervision, mentoring, and annual performance reviews for personnel include a focus on safeguarding responsibilities.	√			

Observations:

Requirements of the indicators are in place. No recommendations for improvement noted.

Stand	Standard 6 Effective complain			ent		
	sses for raising concerns and complaints a es, carers, communities and personnel.	re responsive, (understood, d	accessible and	l used by child	lren, adults,
Criterion 6.1 - The entity's Complaints Handling Policy outlines the roles and responsibilities, approaches to dealing with different types of complaints, reporting obligations and record keeping requirements.		Developed & Embedded	Developed	Developing	Yet to Develop	
6.1.1	Policies and procedures address mandatory robligations.	eporting	✓			
	There are clear procedures that provide step- responses and action to be taken for differen complaints, including:	· ·				
6.1.2	 breaches of Code of Conduct. disclosures, allegations, or concerns of coff a child. 	urrent abuse	✓			
	 an adult bringing forward a complaint of suffered as a child; and 	abuse				
	an adult bringing forward a complaint of past abuse experienced as an adult.	current or				
6.1.3	The Complaint Handling Policy outlines how pactual conflict of interests are managed.	perceived or	√			

6.1.4	The Complaint Handling Policy acknowledges that power imbalances exist between the complainant and respondent and has strategies in place to address this.	>		
6.1.5	The Complaint Handling Policy spells out who has responsibilities in relation to handling complaints and when procedures are enacted.	✓		
6.1.6	All abuse complaints, incidents, allegations, disclosures, concerns and referral are recorded, and confidential information is stored, protected and retained according to the Privacy Act, and for 50 years.	√		

Observations:

Requirements of the indicators are in place. No recommendations for improvement noted.

childre	on 6.2 - The Complaint Handling Policy is understood by en, adults, families, carers, and personnel, and focuses e rights of children and adults at risk.	Developed & Embedded	Developed	Developing	Yet to Develop
6.2.1	The Complaint Handling Policy and procedures demonstrate how the safety and well-being of children and adults at risk are prioritised.	√			

Observations:

Requirements of the indicators are in place. No recommendations for improvement noted.

Criterion 6.3 - Complaints are taken seriously and responded to promptly and thoroughly.		Developed & Embedded	Developed	Developing	Yet to Develop
6.3.1	The Complaints Handling Policy is aligned, and operates in conjunction, with the Code of Conduct, HR and other policies.	√			
6.3.2	The Complaints Handling Policy commits to an initial risk assessment if a complaint of abuse is received, to identify and minimise any risk to children or adults. Ongoing risk assessments are conducted throughout investigation processes.	√			
6.3.3	Complainants are responded to promptly and kept informed as to the progress of dealing with their complaint.	√			
6.3.4	Trauma-informed and victim-centred support and care is offered to any child or adult who has experienced abuse.	√			
6.3.5	Sharing information relating to complaints adheres to the Australian Privacy Principles and relevant legislation.	√			
6.3.6	The Complaints Handling Policy and procedures empower and support personnel to raise, in good faith, concerns and allegations about unacceptable behaviour towards children and adults by other personnel.	✓			
6.3.7	Where a complaint related to the sexual abuse of a child or adult against clergy or religious is substantiated under a civil standard, the Church Authority undertakes a risk management process to determine the appropriate action, in keeping with Church protocols.	√			
6.3.8	Where a clergy or religious is convicted of a canonical offence relating to child sexual abuse, the respondent is to be prohibited from the exercise of ministry until such times as the process for imposing a penalty is completed by the	√			

	relevant dicastery.				
	ations: ements of the indicators are in place. No recommendations for	improvement n	oted.		
proces author	on 6.4 - The Complaints Handling Policy includes the is of reporting complaints and concerns to relevant rities, requiring cooperation with ay statutory or ctual processes.	Developed & Embedded	Developed	Developing	Yet to Develop
6.4.1	 The Complaints Handling Policy requires that: concerns and complaints of child abuse occurring within the entity be reported to the appropriate statutory authorities, in accordance with regulations. any concerns and/or complaints of a criminal against adults be reported to statutory authorities; and personnel cooperate with law enforcement procedures and directives. 	✓			
	ations: ements of the indicators are in place. No recommendations for	improvement r	noted.		
	on 6.5 – The Church Authority ensures mechanisms are e to support complainants of child and adult sexual	Developed & Embedded	Developed	Developing	Yet to Develop
6.5.1	Appropriate pastoral care is provided to complainants.	✓			
	rations: ements of the indicators are in place. No recommendations for	improvement r	noted.		
Criterion 6.6 - The Church Authority ensures respondents facing allegations are supported and monitored.		Developed & Embedded	Developed	Developing	Yet to Develop
6.6.1	Appropriately trained personnel engaged in consultation with the respondents to counsel and represent the pastoral needs of the respondent.	✓			
6.6.2	Arrangements are in place to monitor, supervise and support a respondent, where there is a complaint, until (and if) the Church Authority no longer has this responsibility.	✓			
Observ	ations:				
Require	ements of the indicators are in place. No recommendations for	improvement r	noted.		

Standa	Standard 7 Ongoing educat		n and training	3		
	Personnel are equipped with knowledge, skills and awareness to keep children and adults safe through information, ongoing education and training.					
Criterion 7.1 - Personnel are trained and supported to implement the safeguarding policies and procedures.		Developed & Embedded	Developed	Developing	Yet to Develop	
7.1.1 Personnel are provided regular education and training on safeguarding policies and procedures.						

7.1.2	The entity's induction and refresher Safeguarding of Children and Adults training must as a minimum cover: Code of Conduct. safeguarding risk management. Safeguarding Policy and procedures. Complaints Handling Policy and procedures. reporting obligations; and e-safety training.	✓			
7.1.3	Records are maintained to ensure all personnel attend induction training and participate in refresher safeguarding training at least every three years.	✓			
7.1.4	All personnel with specific safeguarding responsibilities receive ongoing support and professional development to their role.	√			
Observ	rations:				
Require	ements of the indicators are in place. No recommendations for	improvement n	oted.		
nature	on 7.2 - Personnel are supported to recognise the and indicators of child abuse, including harmful iours by a child towards another child.	Developed & Embedded	Developed	Developing	Yet to Develop
7.2.1	Education and training programs include materials addressing factors that may place children at risk of abuse, building knowledge to: understand the nature and impact of child abuse. understand the nature, factors, and impact of institutional abuse. identify risk factors, such as grooming behaviours; and understand, identify, and respond to abusive behaviours by a child towards another child.	✓			
Observ	rations:				
Require	ements of the indicators are in place. No recommendations for	improvement n	oted.		
	on 7.3 – Personnel are supported to recognise the sthat contribute to adult abuse, with a focus on adults.	Developed & Embedded	Developed	Developing	Yet to Develop
7.3.1	Education and training programs include materials addressing factors that may place adults at risk of abuse, building knowledge to: understand the nature and impact of adult abuse. understand the nature, factors, and impact of institutional abuse. identify risk factors, such as abuse of power, and exploitation. recognise how adults and institutions can be groomed, including power imbalances can be exploited; and understand what could make specific adults at increased risk of abuse.	✓			
Observ	vations:				
Require	ements of the indicators are in place. No recommendations for	improvement n	oted.		
respor	on 7.4 - Personnel have the information and skills to add effectively to safeguarding risks, concerns, sures, and allegations of abuse.	Developed & Embedded	Developed	Developing	Yet to Develop

7.4.1	Education and training programs equip relevant personnel to appropriately respond to and support anyone bringing forward concerns, disclosures, and allegations of abuse.			
7.4.2	Personnel receive training on information sharing and record keeping policies and procedures.	√		
Personnel receive training on reporting obligations under Commonwealth/State/Territory legislative and canon law, which includes: • reporting suspected criminal behaviour to police. • mandatory reporting to child protection authorities. • Reportable Conduct Scheme. • reporting to other regulatory authorities or government departments; and				

Observations:

Requirements of the indicators are in place. No recommendations for improvement noted.

Stand	ard 8 Safe physical and	online enviro	nments		
Physical and online environments promote safety and contain appropriate safeguards to minimise the opportunity for children and adults to be harmed.					
Criterion 8.1 – The Safeguarding Risk Management Strategy addresses both physical and online risks, without compromising the individual's right to privacy or wellbeing.		Developed & Embedded	Developed	Developing	Yet to Develop
8.1.1	Both physical and online risks are addressed within the provision of ministry and/or services including risks arising from: one-to-one interactions between an adult and a child; ministries and/or services such as counselling, home visits, outreach, one-to-one tuition, the sacrament of reconciliation, spiritual direction and mentoring; potential physical contact between the penitent and the confessor where the sacrament of reconciliation is celebrated; one-to-one interaction with adults at risk; child-to-child interactions. adult-to-child interactions; adult-to-adult interactions (with consideration to power imbalances); and the nature of physical spaces. Wherever possible, these interactions are conducted in an open or visible space, or within clear line of sight of another adult.	✓			
The entity's policies require the safe use of online applications for children and adults to learn, communicate and seek help.		√			
8.1.3 Personnel are involved in identifying and mitigating physical and online risks to children and adults.		√			
Observations: Requirements of the indicators are in place. No recommendations for improvement noted.					
Criterion 8.2 - The online environment is used in accordance with the Code of Conduct and Safeguarding policy. Developed & Developed Embedded Developed Developing					

8.2.1	Personnel access and use online environments in line with the entity's Code of Conduct, Privacy Act and relevant communication protocols.	√				
8.2.2	The online environment is monitored, and breaches are managed in accordance with disciplinary, or other relevant policies and reported to the leadership.	√				
	vations: ements of the indicators are in place. No recommendations for	improvement n	oted.			
setting	on 8.3 - Risk management plans address the range of gs, activities, and physical environments in which ry and/or service occur.	Developed & Embedded	Developed	Developing	Yet to Develop	
8.3.1	A process is in place to assess and manage risk if the organisation becomes aware of the presence of someone who poses an unacceptable risk to others within their ministry and/or service.	√				
Observ	Observations:					
and from third narties, contractual arrangements specify 1 & 1 Developed 1 Developing 1				Yet to Develop		
8.4.1	If a third party provides services or uses the organisations facilities appropriate safeguarding policies and practices are in place.	√				
Observ	Observations:					
Require	Requirements of the indicators are in place. No recommendations for improvement noted.					

5. Detailed findings

Standard 1: Committed leadership, governance and culture

The safeguarding of children and adults is embedded in the entity's leadership, governance and culture.

Recommendation #	Recommendation #1			
1.4.2	The Code of Conduct is written in accessible language and communicated to personnel, children, families, and carers Priority 3			
1.6.2	Information sharing and record keeping policies and procedures align with best practice.			
Details of finding	The following points were noted: 1.4.2 RNDM distribute their Code of Conduct to personnel, children, carers and families. The Code is not available on their website. 1.6.2 RNDM has a record keeping policy that mentions the Australian Privacy Principles but is yet to develop a separate Privacy Principle Policy.			
Recommendation	1.4.2 ACSL recommends the RNDM Code of Conduct is uploaded to the safeguarding section of its website. 1.6.2 ACSL recommends RNDM acknowledge the Australian Privacy Act principles in its documentation and create and implement an Information Sharing and Record Keeping Policy.			
Agreed Action	RNDM confirms they will upload the Code of Conduct to the safeguarding section of its website. RNDM will acknowledge the Australian Privacy Act principles in its documentation and create and implement an Information Sharing and Record Keeping Policy.			
Responsibility	Province Leader			
Due date	30 April 2026			

Appendix A

Maturity Assessment

	General	Processes & Systems	People & Resources
Yet to Develop	As an entity we are unable to demonstrate that the requirements of the indicator are in place and will implement the necessary strategies developed through the Standards Action Plan.	Processes may be in place however the specific requirements of the indicator have not been addressed. The actions generated through the Standards Action Plan will be implemented.	At an entity level resources have yet to be assigned. The people and resources will be determined and allocated in the Standards Action Plan.
Developing		Some relevant processes have been implemented which align with the requirements of the indicator, however they are: • siloed; and/or • undocumented; and/or • inconsistent; and/or • lack clarity.	Personnel capabilities vary across the entity and resources and responsibility are not formally assigned. This will be addressed in the Standards Action Plan.
Developed	Our entity is addressing the indicator and is in the process of implementing its requirements. The gaps will be highlighted and addressed through the Standards Action Plan.	Relevant processes and systems have been defined and developed but are yet to be implemented across the full operations of the entity. A plan is being developed to fully implement processes and systems.	Resources have been assigned and responsibilities defined, however there is no formal training or communication of standard procedures, and it is unlikely that deviations will be detected. This will be remediated through the Standards Action Plan.
Developed and embedded	The entity can demonstrate that indicator requirements are formally embedded. Processes are operating effectively, and opportunities provided for continuous improvement.	Relevant processes are integrated and coordinated, including remote operations and reviews/audits of activities.	Personnel are trained to detect and report on deviations or break downs in processes. Resources have been assigned to monitor and address requirements.

Appendix B

Audit finding priorities

The following priority ratings have been used to assess findings arising from this audit:

Priority 1

Gaps or control weaknesses have been identified resulting in non-compliance with the indicator.

Mitigation actions are required to be developed and initiated as soon as practicable but no later than 60 days from the issuance of this report, with expected resolution within 6 months.

Progress has been made with respect to implementation of the required indicator, however full compliance is yet to be achieved.

Mitigation actions are required to be developed and initiated within 90 days or earlier from the issuance of this report, with expected resolution within 9-12 months.

Priority 3

Issues have been identified which represent minor procedural weaknesses or improvement opportunities with respect to the operation of the indicator.

Expected resolution is within 18 months or earlier from the issuance of this report.

Appendix C

Glossary

The definitions of terms used in the National Catholic Safeguarding Standards take into account Australian State, Territory and federal laws and relevant regulations, canon law, information from the Holy See, the Royal Commission into Institutional Responses to Child Sexual Abuse, the National Principles for Child Safe Organisations and the Glossary on Sexual Exploitation and Abuse published by the United Nations in 2017.

The glossary does not have any legal force and is meant only to serve as a reference tool for the National Catholic Safeguarding Standards. All terms and definitions are to be read in the context of these Standards alone.

Abuse	when used throughout the NCSS document this is an inclusive
Abuse of Power	term covering both child and adult abuse means the abuse of position, function, or duty to take advantage
Abuse of Power	of another. This can take many forms and include situations where a person has power over another person by virtue of their relationship (e.g., employer and employee, teacher and student, coach and athlete, parent or guardian and child, clergy/religious and parishioner) and uses that power to their advantage.
Accessible language	means information is provided in multiple formats for individuals with different levels of English literacy and proficiency, modes of communication, languages, and cognitive abilities.
Adult	means any person 18 years or older. When used throughout the NCSS document this is an inclusive term referring to all adults, including adults at risk.
Adult abuse	means the improper treatment of a person that results in the actual and/or likelihood of causing physical or emotional harm. Abuse can come in many forms, such as: physical or verbal maltreatment, neglect, injury, assault, violation, rape, unjust practices, crimes, exploitation, or other types of aggression. There are several categories of abuse of adults, such as: Sexual abuse* Physical abuse* Physical abuse* Remotional/psychological abuse* Reglect* Elder abuse* Financial abuse* Financial abuse* Resploitation* Within the context of the Catholic church and faith-based entities, it is also important to recognise spiritual abuse* as an additional subtype of abuse.
Adult at risk	means any person aged 18 years and over who is at increased risk of experiencing abuse, such as people:

	 who are elderly. with a disability. who suffer from mental illness. who have diminished capacity. who have cognitive impairmen.t who have suffered previous abuse. who are experiencing transient risks. who in receiving a ministry or service are subject to a power imbalance. who are from a culturally or linguistically diverse background/ who are of diverse sexuality/ who have any other impairment or adversity that makes it
Allegation	difficult for them to protect themselves from abuse. means a complaint, still to be verified, claiming, or asserting that someone has committed an act of abuse against a child or adult. The term is used interchangeably and in combination with "complaint".
Audit	means a mechanism to assess how a Church Authority, ministry or entity governed by a Church Authority, is implementing the National Catholic Safeguarding Standards.
Australian Catholic Bishops	means the assembly of Bishops of Australia exercising together
Conference	certain pastoral offices for the Catholics of Australia.
Bishop	means a diocesan bishop or archbishop, the ordinary of an Ordinariate and the prelate of a Personal Prelature of the Latin Church and an eparch of the Eastern Churches
Canon law	means the revised code of canon law promulgated by His Holiness Pope John Paul II in 1983 and the Code of Canons of the Eastern Churches as promulgated in 1990 and any other universal or legislation promulgated by the competent ecclesiastical authority.
Canonical Offence	means canonical crimes: of sexual abuse committed by clerics and religious are:
	 forcing someone, by violence or threat or through abuse of authority, to perform or submit to sexual acts. performing sexual acts with a minor or a vulnerable person. the production, exhibition, possession, or distribution, including by electronic means, of child pornography, as well as by the recruitment of or inducement of a minor or a vulnerable person to participate in pornographic exhibitions. The canonical crimes/delicts/offences committed by clerics or religious as stated in Art. 1 §1 a) of Vos Estis Lux Mundi.
	² Definition of vulnerable person as stated in Art. 1 §2 b) of <i>Vos Estis Lux Mundi</i> : "means: any person in a state of infirmity, physical or mental deficiency, or deprivation of personal liberty which, in fact, even occasionally, limits their ability to understand or to want or otherwise resist the offence". This definition is captured by the term 'Adult at risk' within the NCSS.

Catholic Religious Australia	CRA is the conference of major superiors comprising leaders of religious institutes and societies of apostolic life within the				
	Catholic Church in Australia.				
Certification	means the act of giving official authority or approval and				
	certification of the implementation of the NCSS and permission				
	to use the ACSL Certification symbol.				
Child/ren	means individuals under 18 years of age.				
Child abuse	There are different legal definitions of child abuse in Australia.				
	Definition sourced from the Australian Institute of Family Studies:				
	https://aifs.gov.au/cfca/publications/reporting-abuse-and-				
	neglect				
	Child abuse refers to any behaviour or treatment by parents,				
	caregivers, other adults or older adolescents that results in the				
	actual and/or likelihood of causing physical or emotional harm to				
	a child. Such behaviours may be intentional or unintentional and can include acts of omission (i.e., neglect) and commission.				
	Child abuse and neglect is commonly divided into five subtypes:				
	- , , , , , , , , , , , , , , , , , , ,				
	physical abuse amotional / systhological abuse				
	emotional/psychological abuseneglect				
	sexual abuse				
	exposure to family violence				
Church Authority	means:				
	a diocesan bishop or archbishop, an ordinary of an				
	Ordinariate and the prelate of a Personal Prelature of the				
	Latin Church and an eparch of an eparchy of an Eastern				
	Church.				
	 the competent authority, howsoever titled, exercising the 				
	ministry of governance for religious institutes in Australia in				
	 accordance with their Constitutions; or for ministerial PJPS the competent authority in accordance 				
	with the statutes.				
	 for any other Church entity, the senior authority within the 				
	organization in accordance with its rules.				
Church Protocols	means official procedures or system of rules which govern the				
	affairs of the Catholic Church in Australia, for example, Vos Estis				
	Lux Mundi and the National Response Protocol.				
Civil Standard	the most common standard of proof relates to civil proceedings,				
	which is the balance of probabilities (incorporating the principles				
	from Briginshaw v Briginshaw) – which means it is more probable than not that what the person says happened is true (in criminal				
	cases, the standard is proof beyond reasonable doubt).				
Clergy	includes bishops, priests and deacons.				
Clergy and religious from	means any cleric or member of a religious institute who is				
countries other than	specifically recruited or welcomed from overseas by a Church				
Australia	Authority or entity.				
Cleric	a member of the clergy.				

Clericalist/ism Cognitive impairment	means an attitude toward clergy/religious characterised by an excessive deference and an assumption of their moral superiority. Pope Francis has said that it occurs when "clerics feel they are superior, [and when] they are far from the people." It can be "fostered by priests themselves or by lay persons". means when a person has trouble remembering, learning new things, concentrating, or making decisions that affect their everyday life, because of their condition. Some causes of long-term or permanent cognitive impairment include demention.
	term or permanent cognitive impairment include dementia, stroke, or brain injury. For further information see: https://www.healthdirect.gov.au/cognitive-impairment
Complainant	means any person who makes a complaint that may include any allegation, suspicion, concern, or report of a breach of the entity's Code of Conduct. A complaint may also include disclosures made to an institution that may be about, or relate to, abuse in the entity's context.
Conflicts of interest	means situations (perceived or actual) where a conflict arises between a person's official duties and their private interests, which could influence the performance of those official duties. Such conflict generally involves opposing principles or incompatible wishes or needs and may occur when personnel function in multiple roles.
Consecrated Life/Institute of Consecrated Life	is an association of faithful in the Catholic Church erected by canon law whose members profess the evangelical counsels of chastity, poverty, and obedience by vows or other sacred bonds (as defined in the Code of Canon Law under canons 573–730). Apart from being a member of an institute, consecrated life may also be lived individually; the Catholic Church recognises, as forms of individual consecrated life that are not members of institutes, namely that of hermits and consecrated virgins.
Cultural safety	means an environment that is safe for people of all ethnicities and cultural identities: where there is no assault, challenge, or denial of their identity, of who they are and what they need. It is about shared respect, shared meaning, shared knowledge, and experience, of learning, living and working together with dignity and truly listening.
Dicastery	means a department of the Roman Curia.
Dignity or Right to Risk	refers to enabling individuals the right (or dignity) to take reasonable risks. It recognises that restricting this right can stifle the individual's growth, self-esteem and the overall quality of life: 'Given that an individual's personal dignity is manifested, in part, by their ability to remain autonomous, and being autonomous engenders risk-taking. Inhibiting an individual's ability to take risks erodes their dignity. Dignity of risk is therefore the principle of allowing an individual the dignity afforded by risk-taking, subsequently enhancing their personal growth and quality of life.'

	(Joseph E Ibrahim and Marie-Claire Davis, 'Impediments to Applying the "Dignity of Risk" Principle in Residential Aged Care Services: "Dignity of Risk" in Residential Aged Care', Australasian
Diminished capacity	Journal on Ageing 32, no. 3 (September 2013): 188–93) means if an adult needs to make a decision and is unable to carry out any part of this process (as listed below), they have impaired decision-making capacity. There are three elements to making a decision:
	 understanding the nature and effect of the decision; freely and voluntarily deciding; and communicating the decision in some way.
Diocese	means a diocese, archdiocese, ordinariate or personal prelature of the Latin Church and an eparchy of an Eastern Church.
Disability (persons with)	means those who have physical, mental, intellectual, or sensory impairments which in interaction with various barriers may hinder their full and effective participation in society on an equal basis with others. (Article 2, United Nations Convention on the Rights of Persons with Disabilities.)
Diversity	means a range of people who have various racial, ethnic, socioeconomic, and cultural backgrounds and various lifestyles, experience, and interests.
Diverse sexuality	refers to all the diversities of sex characteristics, sexual orientations, and gender identities, without the need to specify each of the identities, behaviours, or characteristics that form this plurality.
Elder abuse	means a single or repeated act or lack of appropriate action, occurring within any relationship where there is an expectation of trust which causes harm or distress to an older person.
Emotional abuse (adults)	is a common form of abuse that occurs in close relationships. Emotional abuse is defined as abuse that occurs when a person is subjected to behaviours or actions aimed at preventing or controlling their behaviour, with the intent to cause them emotional harm or fear, through manipulation, isolation, or intimidation.
Emotional abuse (children)	Emotional abuse of children refers to a parent or caregiver's inappropriate verbal or symbolic acts towards a child and/or a pattern of failure over time to provide a child with adequate non-physical nurturing and emotional availability. Such acts of commission or omission are likely to damage a child's self-esteem or social competence.
Entity	means a diocese, religious institute, ministerial PJP (including their agencies) or association recognised as Catholic in accord with canon law.
Exploitation	is the deliberate maltreatment, manipulation or abuse of power and control over another person. It is taking advantage of another person or situation usually, but not always, for personal gain.
Exposure to family violence	is generally considered to be a form of psychologically abusive behaviour, where a child is present (hearing or seeing) while a parent or sibling is subjected to physical abuse, sexual abuse, or

	psychological maltreatment, or is visually exposed to the damage caused to persons or property by a family member's violent behaviour.
Financial abuse	involves the illegal or improper use or mismanagement of a person's money, property or resources. Stealing, fraud, forgery, embezzlement, forced changes to a will, inappropriate removal of a resident's decision-making powers and misuse of power of attorney are all forms of financial abuse or exploitation.
Formation/program	means a program preparing individuals for ordination or profession of vows and a life-long journey to the invitation of Christ to proclaim and live the Gospel message, within the life of the Church.
Good Standing	A person in good standing is regarded as having complied with all their safeguarding obligations, and is not subject to any form of allegation, disciplinary process, sanction suspension.
Grooming (child)	refers to a pattern of behaviour aimed at engaging a child as a precursor to sexual abuse. It includes establishing a 'special' friendship/relationship with the child. Grooming can include the conditioning of parents and other adults to think that the relationship with the child is 'normal' and positive.
Grooming (adult)	is the predatory act of manoeuvring another individual into a position that makes them more isolated, dependent, likely to trust, and more vulnerable to abusive behaviour.
Guardian	refers to the person(s) who has the legal authority to care for the personal and property interests of another person.
Institutional abuse	 means abuse or poor care within an institution or specific care setting. Possible causes of institutional abuse include: a "closed" culture within an organisation where transparency is discouraged. lack of flexibility and choice for people using the service. failure to properly check the backgrounds and interview staff. inadequate training. lack of safeguarding policies and procedures. lack of support of staff by management. poor supervision; and poor standards of care.
Lay/lay person	means members of the Catholic Church and Church personnel other than bishops, priests, deacons and religious.
Leaders	means personnel who are responsible for important governance decisions within a Church entity and/or who lead and coordinate Church improvement initiatives.
Mentor	means an experienced and trusted advisor or a person who gives a younger or less experienced person help and advice over a period.
Ministerial PJP	means a legal entity which is constituted a public juridic person in canon law and carries on its mission in the name of the Church, in accordance with its statutes approved by the competent ecclesiastical authority.

Ministry	means any activity within, or conducted by, an entity, that is
iviiiisei y	authorised by formal appointment and designed to carry out the
	apostolic and charitable works of the Catholic Church.
NDIS Worker Screening	The NDIS Worker Screening Check is an assessment of whether a
Check	person who works, or seeks to work, with people with disability
Check	poses a risk to them. The assessment determines whether a
	person is cleared or excluded from working in certain roles with
	people with disability.
	For further information see
	https://www.ndiscommission.gov.au/about/ndis-worker-
	screening-check
Neglect (adult)	is the failure of a carer to provide the necessities of life to a
Neglect (addit)	person for whom they are caring.
Neglect (child)	refers to a failure by a caregiver to provide the basic
Neglect (cilia)	requirements for meeting the physical and emotional
	developmental needs of a child. Physically neglectful behaviours
	include a failure to provide adequate food, shelter, clothing,
Offender	supervision, hygiene or medical attention. means a person who has admitted abuse or whose responsibility
Offender	for abuse has been determined by a court of law (criminal or
	civil), statutory or Church procedure.
Organisation	
Organisation	means a ministry and/or service operating under the governance of a recognised authority (such as a legal entity) and/or a Church
	Authority.
Pastoral care	means when one person has responsibility for the wellbeing of
rastoral care	another or for a faith community. It includes the provision of
	spiritual advice and support, education, counselling, medical
	care, and assistance in times of need. All work involving the
	supervision or education of children and young people is a work
	of pastoral care.
Personnel (Church	means a cleric, religious or other person who is employed by the
personnel)	entity or engaged on a contract, subcontract, voluntary or unpaid
personnery	basis.
Physical abuse	is a non-accidental physically aggressive act which results in
Triysical abase	physical pain or injury, and which may include physical coercion
	and physical restraint. Physical abuse may be intentional or may
	be the inadvertent result of physical punishment.
Professional/pastoral	means a professional activity in which personnel are engaged in
supervision	reflection and learning, under the guidance of a supervisor.
	Supervision assists personnel in their accountabilities for
	professional standards, defined competencies for their role and
	understanding and implementation of organisational policy and
	procedures. For clerics and religious, professional supervision
	assists in the maintenance of boundaries of the pastoral
	relationship and enhances the quality of their ministry.
Protective behaviours	Is a type of abuse prevention program and means an age-
program	appropriate structured education program to equip children and
	young people with the skills and knowledge to enhance their
	personal safety.
Reflective practice	is a professional development technique that involves
	thoughtfully considering one's own experiences in applying
	and agriculty demonstrated one of own experiences in applying

Religious institute	knowledge to practice. It is expected to be a continuous process, whereby an individual explores an experience to identify what happened and what their role in this experience was, including behaviour, thinking, and related emotions. Reflective practice enables potential changes in approaches to similar future events to be identified, with the aim of improved performance. means an entity within the Catholic Church whose members commit themselves through religious vows to lead a life of
	poverty, chastity and obedience. Societies of apostolic life resemble religious institutes in that their members also live a life in common. They do not take religious vows but live out the apostolic purpose of the group. In these Standards, the term 'religious institutes' is used to include religious institutes, societies of apostolic life and secular institutes.
Religious	means a member of an institute of consecrated life or a society of apostolic life.
Respondent	means a person against whom a complaint is made.
Review	means an internal self-assessment of an entity's implementation of the National Catholic Safeguarding Standards. A review can also be an assessment that forms part of the process of continuous improvement which occurs when following up recommendations made during an audit.
Risk-based audit and Review Framework	means a framework for assessing the implementation of the National Catholic Safeguarding Standards that reflects a proportionate response based on the risk profile of the Church Authority.
Risk Profile	means an assessment against key safeguarding risk factors.
Safeguarding	refers to proactive measures designed to protect the health, wellbeing, and human rights of individuals. These measures allow children, young people and adults to live free from abuse, harm and neglect. Within the life of the Church, safeguarding includes pastoral, liturgical and spiritual responses through engagement in the Sacraments and the life of the Church.
Safeguarding Committee	means a committee established to advise and support the Church Authority on all matters relating to safeguarding, including the development and implementation of a Safeguarding Implementation Plan and coordinating annual self-audits at a local level. Committee members need relevant and varied professional expertise in relation to safeguarding, child protection, organisational culture and structure, policy development, etc. and include lay women and men.
Safeguarding Culture	means embedding safeguarding into everything an organisation does. In promoting this culture, young people and adults at risk will understand they will be listened to, supported, and known action will be taken on their behalf.
Safeguarding Commitment Statement	means a Commitment Statement describing an entity's commitment to keep children and adults safe from harm. It informs the entity's safeguarding culture.

Safeguarding Co-ordinator	means an individual who champions safeguarding and co- ordinates the implementation of the National Catholic
	Safeguarding Standards within an entity.
Safeguarding Implementation Plan	means a documented plan which articulates actions to be taken across the entity to ensure safeguarding practices are in place. It includes actions, strategies, responsibilities, delegations, and accountabilities, and tracks review and progress. It is overseen by the Safeguarding Committee.
Safeguarding policies and procedures	means any policies or procedures of the entity that address elements of safeguarding children and adults. For example, but not limited to:
	 recruitment. risk management. complaint handling; and acceptable use of online applications.
Seminarian	a student in a theological formation and education centre preparing for ordination as a priest.
Seminary	means a centre for the formation and education of students preparing for ordination.
Sexual abuse (adult)	Sexual abuse is a form of sexual assault. Sexual abuse includes rape, indecent assault, sexual harassment, and sexual interference. Sexual activity with an adult who is incapacitated by a mental or physical condition (such as dementia) that impairs his or her ability to grant informed consent, is defined as sexual assault/abuse. Sexual assault/abuse includes where through force, threats or abuse of authority, an individual commits a canonical offence or forces someone to perform or submit to sexual acts. Sexual assault is a crime.
Sexual abuse (child)	refers to exposing a child to any form of sexual activity. This may or may not involve physical contact. This may take the form of taking sexually explicit photographs or videos of children, forcing children to watch or take part in sexual acts and forcing or coercing children to have sex or engage in sexual acts with other children or adults.
Spiritual abuse	means abuse of a person that invokes a person's religious beliefs and faith to perpetrate harm. Spiritual abuse can occur as a secondary experience of abuse when abuse is perpetrated by someone in a position of spiritual authority and trust within the Church a
Substantiated complaint	means under the civil standard of proof an allegation of abuse for which the investigator finds that sufficient evidence exists to believe that the alleged conduct more likely than not occurred.
Third parties	means any individual, group or legal entity outside the Church entity who contract services and facilities to or from the Church entity.
Transient Risk	means short-term risk, experienced by people at different stages in their life: e.g. when someone is vulnerable due to:

	• grief
	bereavement
	relationship breakdown
	 homelessness
	unemployment
	financial hardship
Trauma-informed and victim-	is a strengths-based framework which is founded on five core
centred support	principles – safety, trustworthiness, choice, collaboration, and
	empowerment. Trauma-informed services do no harm: they do
	not re-traumatise or blame victims for their efforts to manage
	their traumatic reactions, and they embrace a message of hope
	and optimism that recovery is possible. In trauma-informed
	services, trauma survivors are seen as unique individuals who
	have managed their responses to the experiences as best that
	they could.
Validation	means an assessment by ACSL of any self-assessment, review or
	audit, undertaken to achieve ACSL Certification status.
Working With Children	means generic term used in the National Catholic Safeguarding
Check	Standards to denote the statutory screening requirement for
	people who work or volunteer in child-related work. There is not
	yet a single national framework setting out requirements for
	'working with children' checks. Each State/Territory in Australia
	has its own system. They are one part of a Church entity's
	recruitment, selection, and screening practices.
Working with Vulnerable	means the Working with Vulnerable People (Background
People Check	Checking) Act 2011 in the Australian Capital Territory which
	requires those working with children (and other vulnerable
	groups) to complete a Working with Vulnerable People Check and
	be registered before they can commence employment.
	Tasmania has a 'Working with Vulnerable People Check' which
	requires all employees and volunteers aged 16 and over working
	in childcare services or other child-related services to apply for a
	WWVP check.
	To date, only the ACT and Tasmania have this requirement.